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Research & Innovation for Smart Enterprises

THE DIGITAL MANUFACTURING REVOLUTION

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NEW COMPETITIVE FORCES



VOLUME

The global manufacturing demand is more fragmented on a growing range

FRAGMENTATION



UNIQUENESS

Customers require a personalized products rather than standard ones

CUSTOMIZATION



SERVICE

Customers require a solution instead of only a physical products

SERVITIZATION





MANUFACTURING PARADIGMS ARE EVOLVING

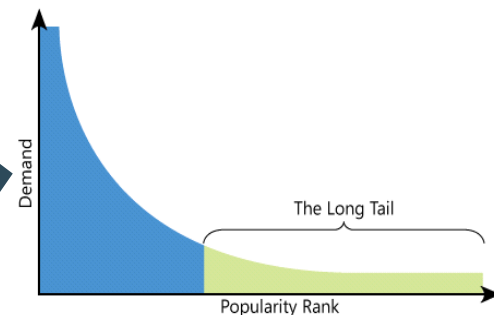


Mass Production

- Physical product
- Plant saturation
- Large series production
- Standard product

Mass Customization

- Solution
- Flexibility
- Small series production
- Customized product



Chris Anderson, *"The Long Tail: Why the Future of Business is Selling Less of More"*, 2006

*The factory of the past was based on cranking out zillions of **identical products**. The factory of the future will focus on **mass customization**.*

The Economist, 2012



DIGITAL TECHNOLOGIES ARE NOW AVAILABLE...



Additive Manufacturing

it refers to the possibility to manufacture products layer by layer through an additive process, in opposition to the traditional subtractive manufacturing processes

GE Aviation



Internet of things

Pervasive presence around us of a variety of things or objects, such as (RFID) tags, sensors, actuators, mobile phones, etc., which, through unique addressing schemes, are able to interact with each other and cooperate

**Rolls Royce
CAT**



Augmented reality

Novel human-computer interaction tool that overlays computer-generated information, providing digital data in order to support the human operations in a real context

Boeing



Virtual reality

Computer interface that strives to immerse the user completely within an experimental simulation

**Balfour Beatty
Rail**



Artificial intelligence (expert systems and advanced robotics)

Technology and a branch of computer science that studies and develops intelligent machines and software, able to reproduce human behaviour and support critical decisions

Google car



Nanotechnologies and advanced materials

Manipulation of matter on an atomic and molecular scale, in order to obtain materials with higher characteristics and features

Aston Martin



Social Manufacturing / Cloud Manufacturing

It refers to the possibility to exploit a widespread set of design, developing and production assets and skills for manufacturing products, collaborating with customers and suppliers instead of owned assets localized into specific production plants.

Starbucks

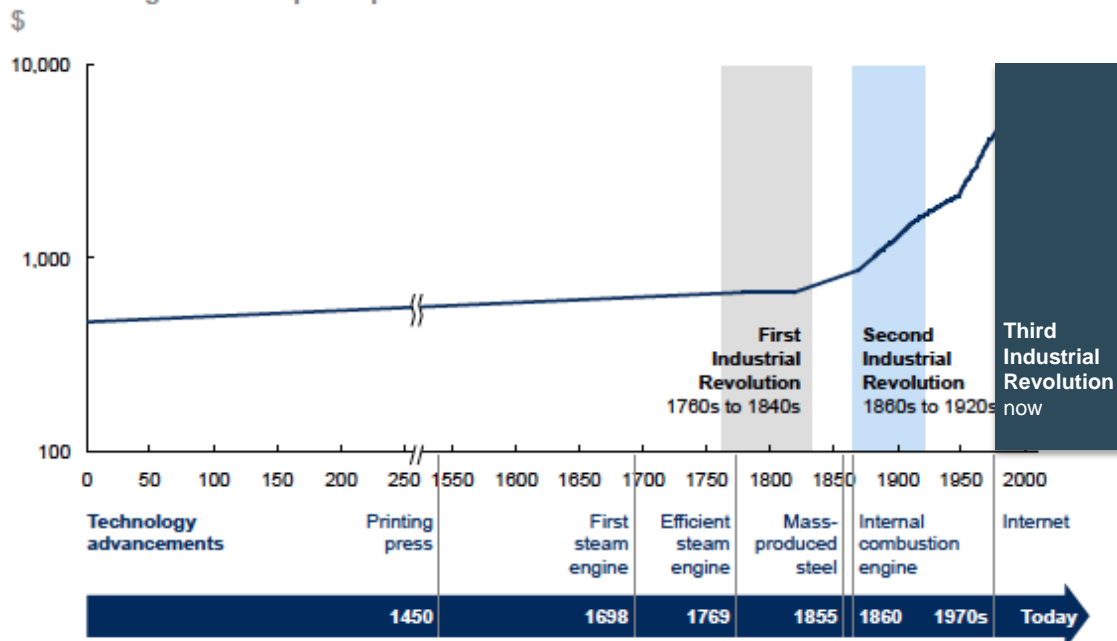


...AND A NEW REVOLUTION IS HAPPENING

- The First Industrial Revolution happened with the introduction of machines that substitute the man work (UK, XVIII century)
- The Second Industrial revolution manifested with the development of the mass production paradigm (USA, XX century)
- Now a **Third Industrial revolution is on going**, concerning a **digitization of manufacturing processes**

Since the Industrial Revolution, the world has experienced an **unprecedented rise in economic growth that has been fueled by innovation**

Estimated global GDP per capita



Angus Maddison, "Statistics on world population", 2008



Rapidity



Cross sectorial



Democratic



Flexibility



Sustainable



WHY THIS RESEARCH?



"A new digital revolution is coming, this time in fabrication."

Neil Gershenfeld

CLUES OF A REVOLUTION

Different authors claim that industrial sector are involved in third revolution

"

A growing number of industrial applications of digital technology are present



"...now what is being programmed is the physical world rather than the virtual one..."

Neil Gershenfeld

LACK OF SPECIFIC EVIDENCES

- Literature is poor of evidences
- Few papers deal with this topic
- Most of them analyze only the technological aspect
- There is no empirical relations about type of technology and innovation generated

"As manufacturing goes digital is out of all recognition..."

Paul Markillie



PARTNERSHIP

MAIN PARTNER

SIEMENS

TECHNOLOGY PARTNERS

ADDITIVE MANUFACTURING



AUGMENTED REALITY



ARTIFICIAL INTELLIGENCE



NANOTECH



VIRTUAL REALITY



MEDIA PARTNER

TECHNIPOLIS



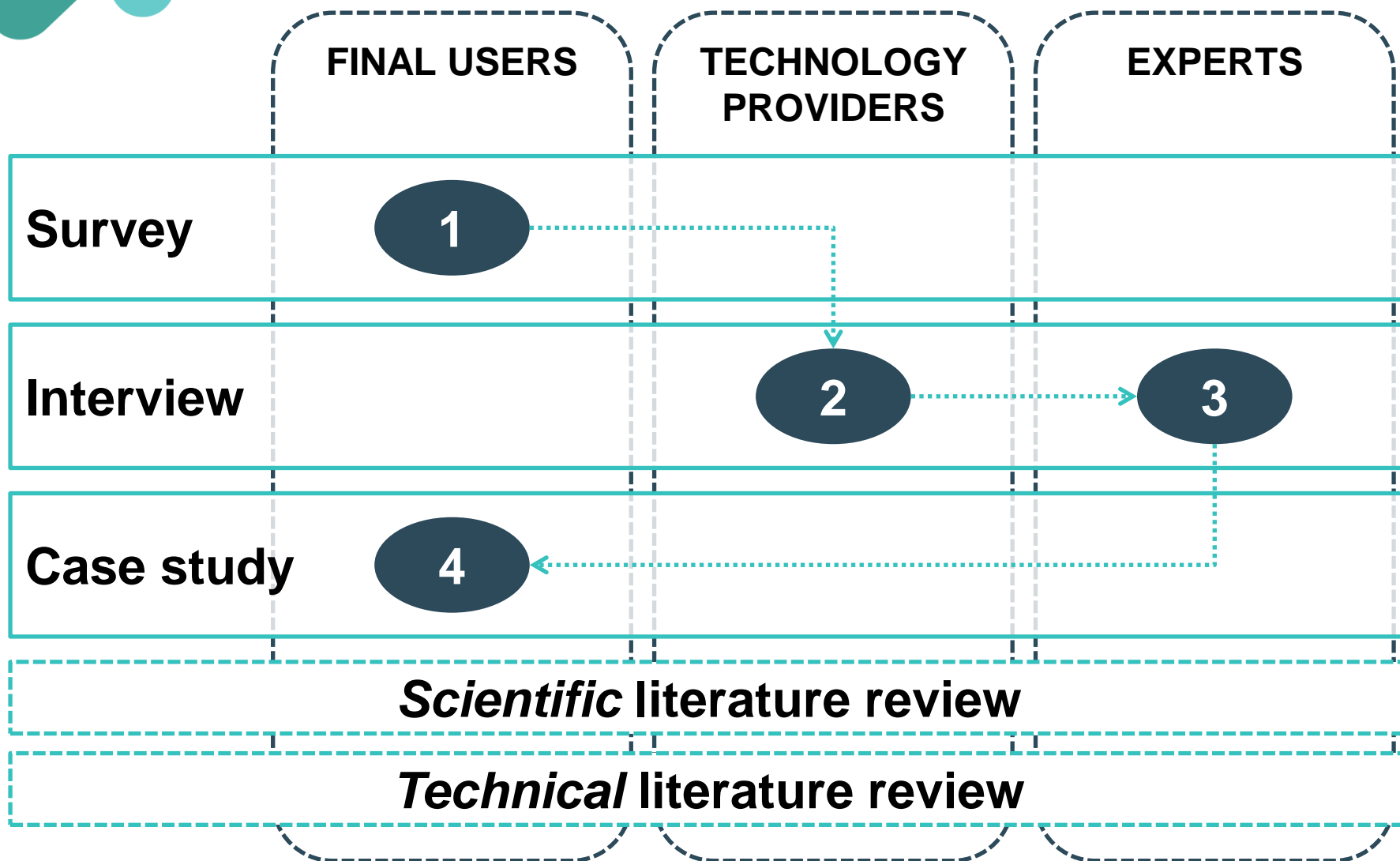
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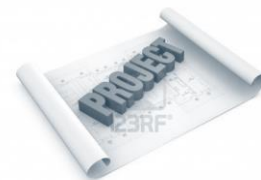

















RESEARCH PROTOCOL





RESEARCH TIMELINE



Years	2014	2015
1. Final users survey		
2. Provider interviews		 
3. Expert interviews		 
4. Case studies		 
Dissemination		
<i>Dissemination events</i>	 	  



1. FINAL USERS SURVEY

Completed phase




Research questions



1. Which of these technologies are known by manufacturing companies?




2. How many companies are considering them, and how?



3. Which are the main benefits enabled by these technologies?

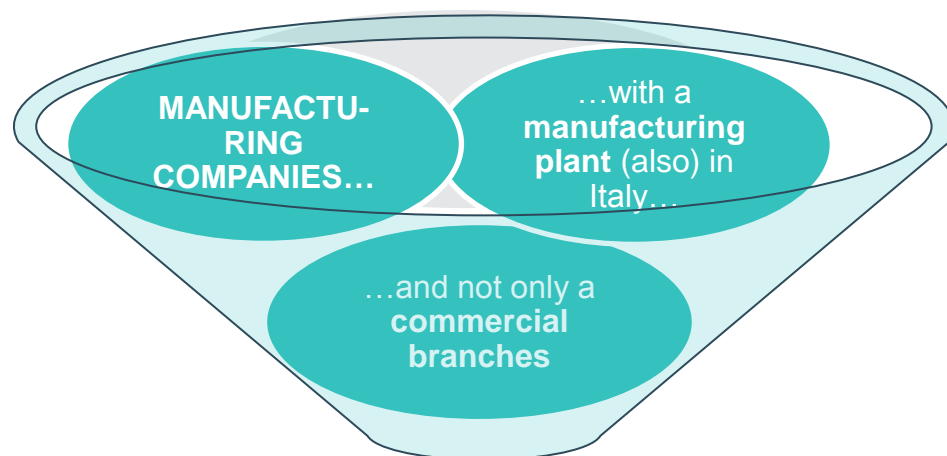


4. Which are the main inhibitor elements?



5. Is this revolution really democratic and cross sectoral?

Target



Final sample:
70 COMPANIES




2. PROVIDER INTERVIEWS

On-going phase


Research questions



1. Which is the market composition? Which are the target sectors and industries? (customer segments)



2. How is composed the offer provided ? Which products and services are provided? What are the main customers' requirements fulfilled? (value proposition)



3. Which channels are exploited by the providers? How do they communicate with the customers and deliver the value proposition? (channels)



4. Which are the main activities, assets, resources, that make the business model operative? (key resources)



5. Which are the revenue streams adopted? How do providers earn from their customers? (revenue streams)


Logical path




Provider selection

- Identification of the main companies that provide the considered technologies

Interviews

- 
- Development of an online questionnaire
 - Direct interviews to a short list of providers

Analysis

- 
- Analytical analysis of the collected data
 - Understanding of the main business models features



3. EXPERT INTERVIEW

Scheduled phase



EXPERT SUPPORT	EXPERT CATEGORIES					
	Users	Provider	Academic	Consultancy	Media	PA
TECHNICAL <i>(for each technology)</i>	X	X	X			
OPERATIONS	X		X	X		
INDUSTRIAL ECONOMY			X	X	X	X
SOCIAL IMPACT			X		X	X



4. CASE STUDIES

Scheduled phase



AS-IS map

- **Company context** (sector, dimension, products portfolio)
- **Exogenous elements** (volume, products range, production paradigm, ...)
- **Endogenous elements** (company organizational structure, processes formalization, ...)

Motivation

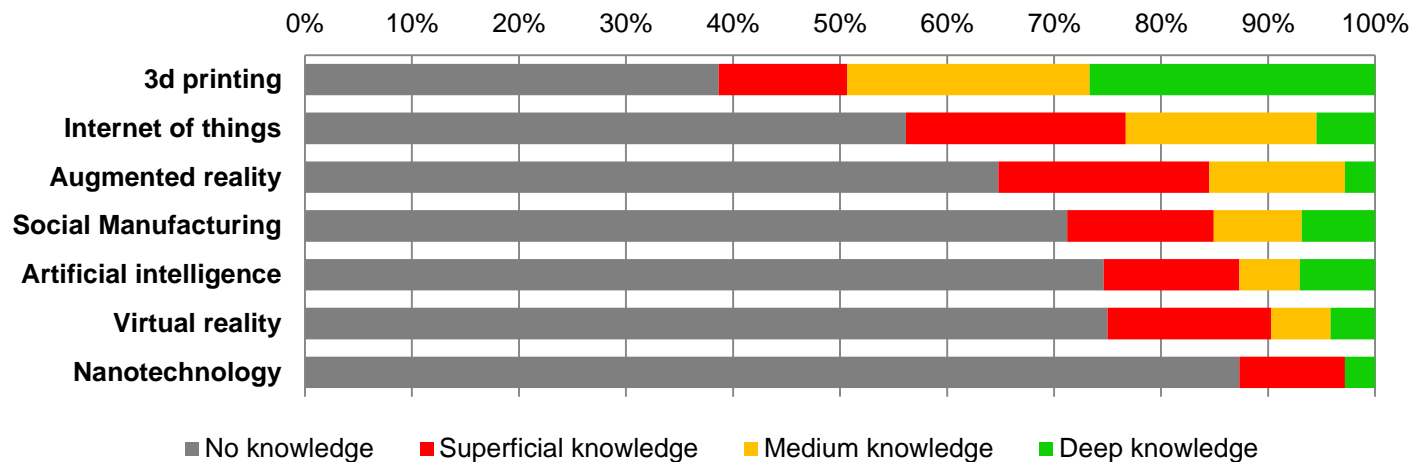
- **Competitive forces** (opportunities vs threats): customization, servitization, ...
- **Criticalities & company's objectives**

Technology application

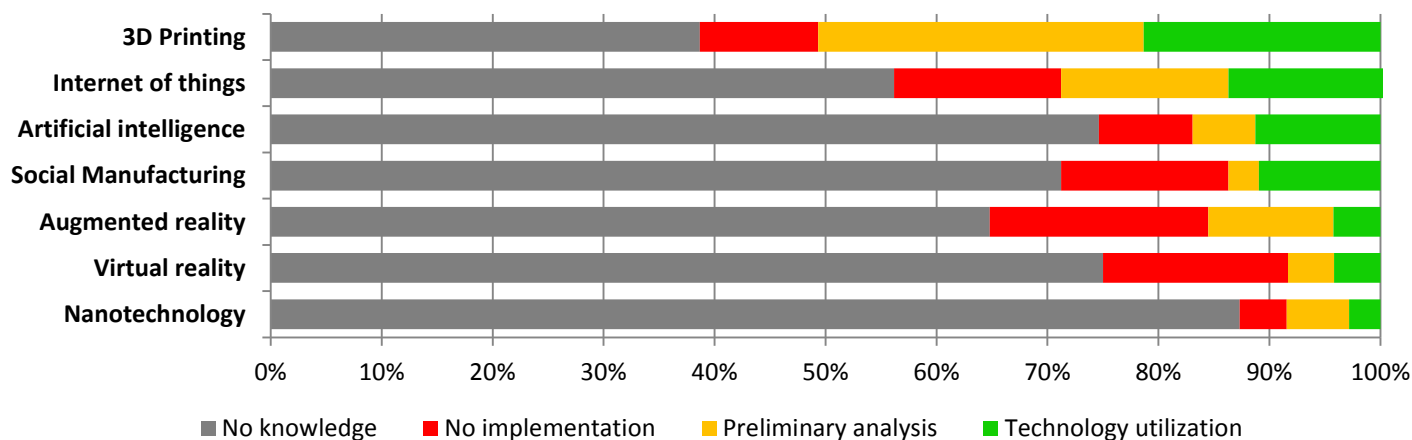
- **Technologies applied** (field of applications)
- **Company's functions and processes involved**
- **Benefits and economic results**



FOCUS ON 3D PRINTING



3D Printing is the **best known** of the analysed technologies among the sample companies.

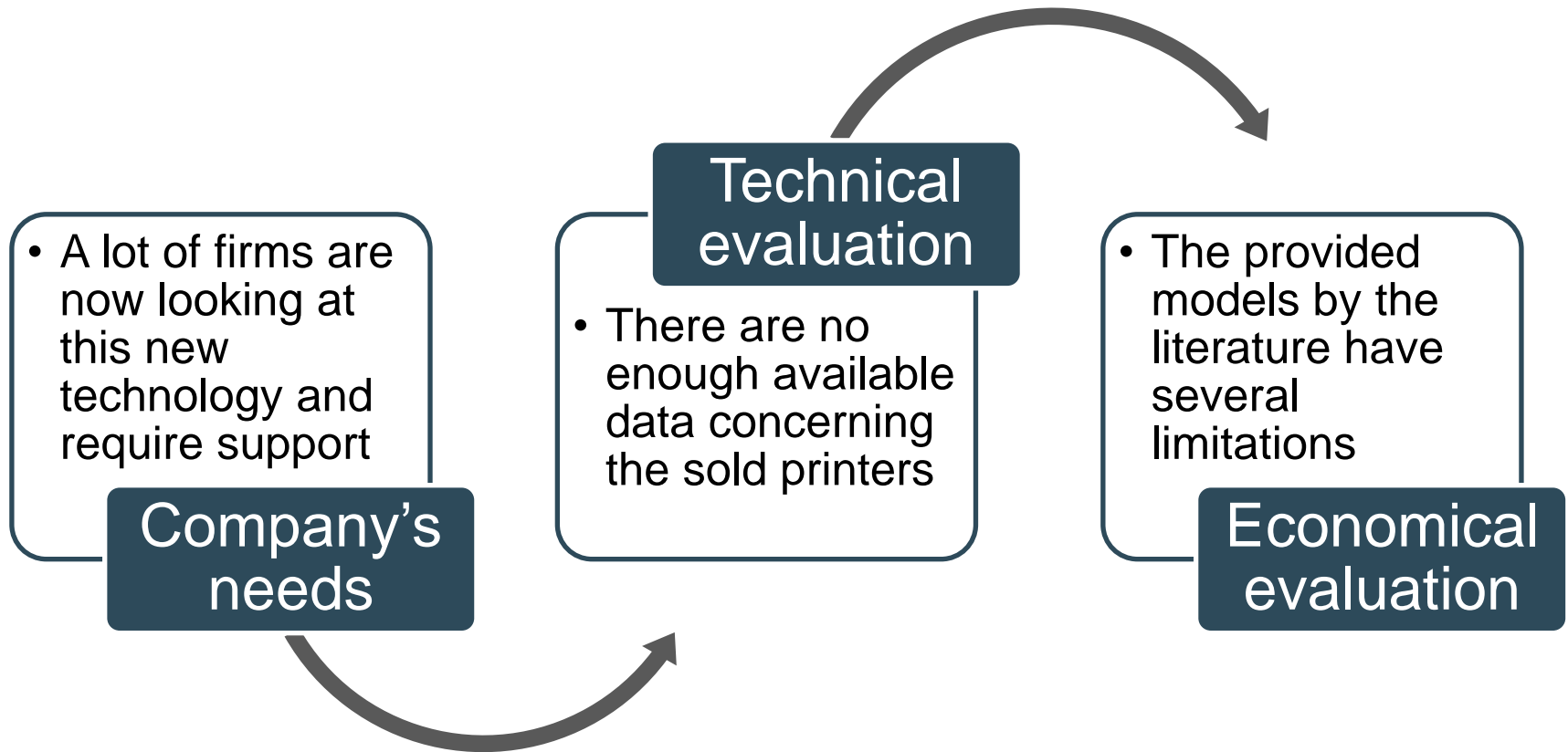


3D Printing is also the **most diffused** of the scrutinized technologies among the sample companies.



REASON WHY

Taking into account the main results of the survey, we decided to develop a branch of the research focusing only on 3D Printing

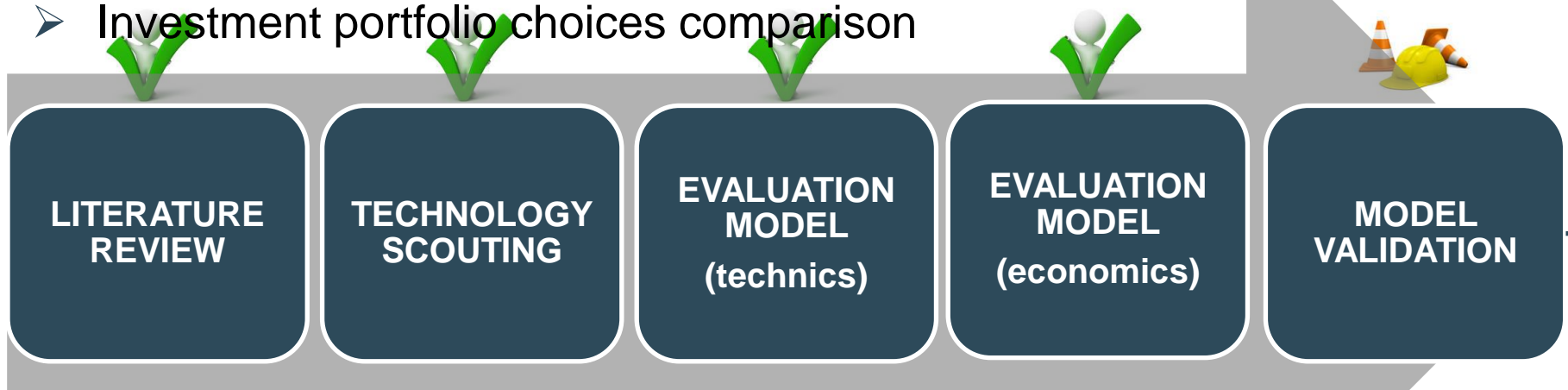




OBJ & METHODOLOGY

- Feasibility study
- Evaluation of the economic benefits
- Investment portfolio choices comparison

Some more case studies are required for a complete validation





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